

# Access Statement for Hartnells B & B

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## Introduction

We aim to cater for the needs of the visitor in Hartnells B & B. As we are grade2 listed we have been unable to alter the cottage for wheelchair users.

Below we state areas we feel may be a factor to consider when booking accommodation at Hartnells. If you have any specific questions please do not hesitate to contact us.

## Pre-Arrival

- There is a bus stop in the village which connects Taunton to Minehead and villages between on No. 28 bus.
- The nearest main train line station is Taunton, although it is possible to then transfer to Bishops Lydeard for the West Somerset Steam Railway and the train stops at Williton, about 10 minute walk away.
- The local taxi services have accessible Taxi's if required and it is advisable to book ahead, which we can do for you.
- Special dietary requirements can be catered for. Please notify us before arrival.
- Duvet's hypo- allergenic polyester filled. A single feather duvet is available upon request. Both feather and polyester pillows are used with anti allergy covers.
- You can contact us by phone or e-mail through our web site, which has much information on our services and local events/ places to visit/eat.
- If you wish to make an inspection visit prior to arrival you are welcome to do so at any time.

## **Arrival and Car parking.**

- On arrival please drive in through the gate at the side of the cottage which is open through the day and evening when the B & B is operating.
- Please park next to the Malthouse ahead of you. It is advisable to turn the car around first for an easier exit. If there is a car already in this allotted space the please either park next to the steps to the garden or in front of the kitchen windows. We will be there to advise if in doubt!
- On leaving your car there is a shingle area leading to the back and front doors.
- We will assist with luggage.
- There are shops within easy walking distance for anything you may have forgotten!

## **Entrance to the Cottage**

- Approaching the back door (which is the main door to use each time once you have arrived) there are 3 steps down. If this is a problem you can always gain access through our front door where there is only one small step of 6"/15cms rise.
- I am sorry there are no grab rails.
- The width of the back door is 30"/76cms.
- The porch doors open to 3ft/92cms and the width of the front door is 32 ½ "/83cms.
- We have a ramp for the front door.

## **Inside the Cottage –Public areas.**

- The floors are mainly fitted carpet and rugs except the kitchen which is tiled.

- Most ceilings are high enough for people of 6ft but there are some areas where we warn you to duck!
- Lights are left on for your convenience to enter through the kitchen late at night. Please turn them off if you are the last in.
- The lounge is on the ground floor and available for guests use with a TV and gas 'wood burning stove'.
- Breakfast is served around the large table in the main lounge. All furniture is movable and may be altered upon request. Some chairs have arms.
- Our menu is available in large print.
- There are no public toilets in the communal areas as both suites have private facilities.
- Free use of WiFi is available in all rooms upon request.
- Dog bowls available upon request

## **The Downstairs Tudor Suite**

- This downstairs suite is entered from the main lounge into a tiled corridor with rugs.
- The door to this suite is 26 ½"/67cms wide. Within this suite the door to the bedroom is 34"/86cms wide and to the shower room in this suite is 30"/76cms wide.
- The bed is 23"/58cms high. It can be arranged with twin beds or Super-king sized double.
- The TV is remote controlled.
- Wardrobe rail is 55"/140cms high.
- There are 2 press button operating bedside lamps and a press button standard lamp as well as the ceiling light.
- The main window has sliding secondary double glazing and the small original window has hinged secondary double glazing.
- The wash basin is high with lever taps and waste operator lever.

- The shower has an 11 ½"/29cms high step in.
- There are no handles near the toilet which is 16"/40cms high.
- The floor is brick tiles with rugs.
- There is access to the garden through a door from this suite.  
There are 2 steps along the path leading from here to the garden, patio and parking area. The path is 27"/66cms wide at the narrowest point.

## **Our Upstairs Suite**

- This is generally booked as a private suite. On the rare occasion when the single room is booked first we will inform you that the bathroom would be shared. Robes are provided.
- The 11 carpeted steps in the stairs are typical of an old cottage being curved and steep. Each rise is 8"/20cms high.
- There is a rope style holding rail to help you up the stairs should you need it.
- The shower is large measuring 28"/71cms X 46"/117cms with a 10 ½"/27cms high step in.
- The hand basin and shower have turning handles.
- There are no handles near the toilet which is 16"/40cms high.
- The single room has 2 lamps; one over the bed operating with a turn knob and one with a push button.
- The double room has bedside lamps with push button knobs.
- Both bedrooms have sliding secondary double glazing.
- The corridors and stairs are well lit.

## **Patio and Gardens**

- Guests are welcome to enjoy the garden but should be aware that there are steps up to the main area.

- The patio can be approached from the parking area without any steps. Your tea and cakes can be taken here and even breakfast (weather permitting!)
- The memorial ground can be accessed from our garden and from there the Quantock Hills about 1 ½ miles away can be approached along the Macmillan Way West.
- External lighting is provided as you approach the cottage drive at night and the outside area is well lit.

## **Safety Factors**

- Smoke detectors and heat detectors are fitted throughout the cottage to comply with fire safety regulations.
- A fire extinguisher is available to the landing to the upstairs suite and in the kitchen.
- Evacuation procedures are posted in each room for your information.
- Please inform us on arrival of any assistance you may need in an emergency (e.g. hearing or sight impairment) so that we can ensure your safety.
- Hartnells is a NON SMOKING home.